USHINGOSWAM



Work Experience

Healthcare | Telecom | Billing | SaaS

Education:

M.Des - Communication Design DAIICT (H+)

B.Des - Industrial Design Symbiosis Institute of Design (H+)



Berlin, Germany



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2017



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Product Designer IIT - Guwahati

- · Headed development of tailored **products** and ecosystem solutions for washer community in Guwahati.
- · Created a positive and sustainable impact for the community through a strategic combination of physical product design, targeted campaigns and innovative economic system initiatives.

Skills honed:

- Product development
- Strategic planning
- Product design
- · Community design

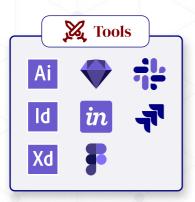
2018 - 2023

Senior UX Designer YUJ Designs Pvt. Ltd.

- · Spearheaded design initiatives for **B2B SaaS** products, B2C web experience.
- · Collaborated with cross-functional teams, overseeing end-to-end design solutions.
- · Optimized UX practices with roadmaps, research and data-driven practices.
- · Conducted qualitative research, A/B tests and collaborated with external teams and researchers for quantitative research.
- · Adept storyteller and communicator, fluent in English effectively conveying user problems, business opportunities, and design insights to stakeholders.

Skills acquired:

- Leadership skills
- Stakeholder management
- User testing, Usability analysis
- Independent ownership



2014 - 2015

Design Researcher
IIT - Guwahati

- Designed 3 accessibility interventions for motor-impaired users, children with autism and Geriatric users (<u>View Project</u>) in collaboration with Samsung.
- Developed interaction design for flexible interfaces with NOKIA, defining 10+ gestures and creating 9 use cases. (View Project)
- Designed 15+ illustrations for 3+ IP filing.

Skills acquired:

- · Accessibility design
- Interaction design
- Gesture design
- · Intellectual property management
- Prior art (Illustration design)

2016

UX DesignerAubergine Solutions

- Demonstrated expertise in research, interaction design, and B2B UX design through hands-on project experience.
- Collaborated across various teams to deliver cohesive design solutions.
- Effective communication skills, fostering alignment with team members and stakeholders.
- Actively participated in professional development opportunities like 'Learning Saturdays'.
- Adaptability in navigating dynamic startup environments, solving challenges, and driving project deliveries.

Skills acquired:

- Design Sprints
- Information Architecture
- Mobile Design
- Product Strategy
- User Experience (UX)
- User Research

